

# **CREATIVE MANAGEMENT CONSULTANTS**

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## **Here's something no other training provider is willing to offer:**

Training programs (lesson plans and PowerPoint presentations) have been provided to over 930 criminal justice/public safety organizations in every state in the U.S., the District of Columbia, and nine foreign countries.

## **The Offer:**

All the documentation and written material that accompany the courses copyrighted by Creative Management Consultants may be obtained along with a conditional copyright release. That includes "instructor record" examples; course objectives; detailed lesson plans; PowerPoint presentations (when available); source documentation lists; attendance sheets; and certificate of attendance examples.

## **How Many Courses?**

Currently, we are able to provide 360 hours of continuing education training (30 emergency 9 -1-1 dispatch courses and 90 peace officer courses). Most of the dispatch courses are jointly approved for peace officers and dispatchers.

## **Who Approves The Training?**

The 9-1-1 emergency dispatch courses have been approved for the Missouri 9-1-1 Training Standards Act through the Missouri State Emergency Management Agency. The Missouri P.O.S.T. Program Office approves the peace officer continuing education courses.

## **What Could You Do With Them?**

Adapt them to use by yourself or your agency. You would need to submit the course in your name for approval as in-service or approved provider continuing education. Of course, you would need subject matter, qualified instructors to teach the courses. You can use the programs to train your personnel as well as members of other agencies.

## **What's It Cost?**

One payment of \$250 per agency or individual qualifies you to as many of these courses as you wish copied onto a CD Rom. That's less than it cost to develop a one-hour continuing education training program. It is inexpensive because my main interest is promoting affordable public safety continuing education to everyone.

## **POST Assist Software Included**

For a limited time, at no additional cost, I will provide each agency that obtains the training materials with POST Assist (the best and most user-friendly, Windows-based software to track and manage continuing education training).

Contact me if you are interested or have any questions.

*James B. Simmerman*

## Approved Emergency 911 Dispatch Training (The Mo. 911 Training Standards Act.)

Name of Course Offered	Module	Core Curriculum Area	Hours
911 Technology	4	Technologies	2
911 Training Standards Act	2	Legal Aspects	1
Amber Alert	1	Roles and Responsibilities	1
Community Oriented Policing	1	Roles and Responsibilities	2
	3	Interpersonal Communications	2
	6	Call Classification	2
Customer Service in Telecommunications	3	Interpersonal Communications	1
Dispatching Suicide-Related Calls	6	Call Classification	2
Drug and Alcohol Policy Review	1	Roles and Responsibilities	1
Emergency Response to Terrorism	1	Roles and Responsibilities	2
	5	Telephone Techniques/Call Processing	3
Emergency Vehicle Operation and Pursuits	7	Radio Communications	2
Growing Problem of Meth Labs	5	Telephone Techniques/Call Processing	1
Kids in Cars*	3	Interpersonal Communications	1
Liability Issues in Public Safety Communications	2	Legal Aspects	1
Methamphetamine Awareness	3	Interpersonal Communications	2
	7	Radio Communications	1
Misuse and Abuse of 911	5	Telephone Techniques/Call Processing	1
OnStar Technology*	4	Technologies	1
Preventing Violence in the Workplace	1	Roles and Responsibilities	2
Proactive Supervision in Public Safety Communications	1	Roles and Responsibilities	1
Radio Discipline & Procedure (Part One)	7	Radio Communications	2
Radio Discipline & Procedure (Part Two)	7	Radio Communications	1
Reasonable Suspicion Drug & Alcohol Training	1	Roles and Responsibilities	2
Response to People with Disabilities*	3	Interpersonal Communications	1
Safety and the Person with Dementia	3	Interpersonal Communications	1
Spanish for 911 Dispatchers	5	Telephone Techniques/ Call Processing	3
Stress and the Dispatcher	8	Stress Management	1
Stress Management II	3	Interpersonal Communications	1
	8	Stress Management	1
Stress Management III – Dealing with Stress	8	Stress Management	1
Surviving the Job	8	Stress Management	1
Training for Success	1	Roles and Responsibilities	1
Workplace Violence Prevention Strategies	1	Roles and Responsibilities	1

### Mo. P.O.S.T. Approved Provider Courses approved for Peace Officers

Name of Course	Legal	Interpersonal	Technical	Skill	Total CEH's
9-1-1 Instructor Development	2	4	23	11	40
9-1-1 Technology	0	0	2	0	2
9-1-1 Training Standards Act	1	0	0	0	1
Amber Alert	0	0	1	0	1

Arrest & Detention of Foreign Nationals*	1	0	0	0	1
Background Investigation-Who Are You?	0	0	2	0	2
Bloodborne Pathogens	0	0	1	0	1
Campus Crime Prevention	0	0	1	0	1
Campus Safety and Security	0	1	1	0	2
Career Advancement	0	1	2.5	0	3.5
Check Forgery Prevention	0	0	1	0	1
Child Abuse/Neglect Investigation	1	1	2	0	4
Collection and Preservation of Evidence	0	0	1	0	1
Community Crime Prevention	0	0	1	0	1
Community Oriented Policing	0	4	10	0	14
Community Oriented Policing	0	2	4	0	6
Countering Counterfeit Currency	0	0	2	0	2
Crime Scene Photography	0	0	2	0	2
Customer Service in Telecommunications	0	1	0	0	1
DNA Evidence For Evidence Collectors*	0	0	2	0	2
DNA Evidence For First Responders*	0	0	1.5	0	1.5
Drug and Alcohol Policy Review	1	0	0	0	1
Emergency Response to Terrorism	0	0	5	0	5
Emergency Vehicle Operation and Pursuits	0	0	2	0	2
Espanol for Law Enforcement*	0	12	0	0	12
Ethical Leadership	0	1	0	0	1
Firearms Law Update	2	0	0	0	2
Firearms Safety Instructor Course**	4	0	0	4	8
Firearms Safety Training	4	0	0	4	8
Firearms Training and Range Qualification	0	0	0	2	2
Firearms Training-Countering Canine Attacks	0	0	0	1	1
Firearms Training System	0	0	0	2	2
Fundamentals of Report Writing	0	0	1	0	1
Handgun, Shotgun, and Rifle Range Training	0	0	0	2	2
Handgun and Shotgun Safety	0	0	0	1	1
Handling Suicide Related Calls	0	1	1	0	2
Homicide Crime Scene Investigation	2	2	3	0	7
Homicide Crime Scene Investigation, Part II	2	2	3	0	7
Homicide Crime Scene Investigation, Part III	2	2	3	0	7
Identity Theft	0	0	1	0	1
Informants and Intelligence Gathering	0	0	1	0	1
Interview and Interrogation	1	1	2	0	4
Investigative Timelines	0	0	1	0	1
Growing Problem of Meth Labs	0	0	1	0	1
Kids in Cars*	0	0	1	0	1
Law Enforcement Instructor Development	2	4	23	11	40
Leadership and Ethics	0	1	1	0	2
Liability Issues in Public Safety Communications	1	0	0	0	1
M16 Tactical Rifle Safety and Range Training	0	0	0	1	1

Methamphetamine Awareness	0	0	3	0	3
Misuse and Abuse of 911	0	0	1	0	1
Mutual Respect in Policing*	0	0	1	0	1
Offender DNA Collection	0	0	1	0	1
Officer Safety-Countering Canine Attacks	0	0	1	0	1
OnStar Technology Training*	0	0	1	0	1
Personal Protective Equipment: Fitting, Use, and Storage	0	0	1	0	1
Personal Safety	0	0	1	0	1
Personal Safety-Campus and Home	0	0	1	0	1
Preventing Violence in the Workplace	0	1	1	0	2
Prisoner Transport	0	0	1	0	1
Proactive Supervision in Public Safety Communications	0	0	1	0	1
Productivity Management	0	2	2	0	4
Promoting Yourself	0	1	1	0	2
P.O.S.T. Continuing Education Requirements	1	0	0	0	1
Racial Profiling	0	1	0	0	1
Racial Profiling II	0	1	0	0	1
Racial Profiling IV	0	1	0	0	1
Racial Profiling VI	0	1	0	0	1
Racial Profiling VII	0	1	0	0	1
Radio Discipline and Procedure (Part One)	0	0	2	0	2
Radio Discipline and Procedure (Part Two)	0	0	1	0	1
Reasonable Suspicion Drug & Alcohol Training	0	0	2	0	2
Recording Custodial Interrogations	1	0	0	0	1
Response to People with Alzheimer's*	0	1	0	0	1
Response to People with Autism	0	1	0	0	1
Response to People with Disabilities*	0	1	0	0	1
Response to a Suicide/Homicide Bomber	0	0	1	0	1
Safety and the Person with Dementia	0	1	0	0	1
Security for Religious Facilities	0	0	1	0	1
Serial Murder – Multi-Disciplinary Perspectives	0	0	3.5	0	3.5
Spanish for Emergency Personnel	0	3	0	0	3
Stress Management	0	1	0	0	1
Stress Management II	0	2	0	0	2
Stress Management III – Dealing with Stress	0	1	0	0	1
Surviving the Job	0	1	0	0	1
Tactical Rifle Safety and Range Training	0	0	0	1	1
Testifying with Impact	1	0	0	0	1
Training for Success	0	0	1	0	1
Volunteer Programs*	0	0	1	0	1
Workplace Violence Prevention Strategies	0	1	0	0	1

\* This training is provided free of charge, however, you may need to obtain (VHS or DVD) resources from the source provider, that are usually free. What I am supplying for these free programs is my course documentation (Course objectives, lesson plan, instructor record, attendance sheet, example of certificate of attendance, source document list, and in many cases PowerPoint presentations.)

\*\* By law this course must be formatted for In-Service continuing education.

Since mid-2004, the following have been provided with this training material on CD-ROM:

1. Rob Beauchamp, Greenfield, Missouri;
2. Cape Girardeau, Missouri Sheriff's Department;
3. Polk County, Missouri Sheriff's Department;
4. Saline County, Missouri Sheriff's Department;
5. North Central Missouri Training Company, Unionville, Missouri;
6. Missouri Police Chief's Association;
7. Thomas Training Institute, Marshall, Missouri;
8. St. Joseph, Missouri Police Department;
9. Linn County, Missouri Sheriff's Department;
10. Ralls County, Missouri 911 Emergency Dispatch;
11. Beaufort County, South Carolina Communications Center, Beaufort, South Carolina;
12. Mo. Law Enforcement Education, LLC, Lebanon, Missouri;
13. Crawford County, Missouri E911 Communications Center;
14. City of Sweet Springs, Missouri (Police and 911 Dispatch);
15. Longview, Texas Public Safety Communications Center;
16. Pulaski County, Missouri 911 Communications Center;
17. Livingston County, Missouri Sheriff's Dept.;
18. Christian County, Mo. 911 Communications;
19. Polk County, Florida 911 Communications,
20. Police Legal Sciences of Washington, Iowa;
21. Coolidge, Arizona Police Department and 911 Communications;
22. Prince George's County Public Safety Communications, Landover, Maryland;
23. Tarrant County, Texas Emergency Communications Division, Ft. Worth, Texas;
24. Napoleon, Mo. Police Department;
25. Evansville, Indiana 911 Center;
26. Summers County OEM /9-1-1 Center, Hinton, WV;
27. Republic, Mo. Police Department;
28. Randolph County Arkansas 911 Communications Center;
29. Public Safety Training Specialists, Marshall, Mo;
30. Intensive Dispatch Training, Mendenhall, Ms;
31. Camdenton, Mo. Police Department;
32. Lawrence County, Mo. Sheriff's Dept;
33. Pettis County, Mo. Sheriff's Dept.
34. Middle Flint Regional 9-1-1 Center, Ellaville, GA
35. Lamonte, Mo. Police Dept.
36. American Heartland Public Safety, Lamonte, Mo.
37. Dade County 9-1-1 Center, Greenfield, Mo.
38. Mo. Public Safety Consultants, Farber, Mo.
39. Mo. Public Safety Training, Saline County, Mo.
40. Immediate Response Group, Republic, Mo.
41. Buffalo, Mo. Police Dept.
42. Oak Grove, Mo. Police Dept.
43. Lloyd Lyon, Carrollton, Mo.
44. Concordia, Mo. Police Dept.
45. Norborne, Mo. Police Dept.
46. Harris County, Tx. Emergency 9-1-1
47. Lebanon, Mo. Police Dept.
48. Mineral Area College Law Enforcement Training Academy, Park Hills, Mo.

49. Maryville, Mo. Public Safety Dept.
50. Tracy, CA Police Dept. and 9-1-1 Center
51. Cabell County, West Virginia 9-1-1 Center
52. Chariton County, Mo. Sheriff's Dept.
53. Central Virginia Criminal Justice Academy
54. Billings, Montana Police Dept.
55. LaGrange County 9-1-1 Communications, Indiana

Current as of 10/09