

OFFICE OF THE CORPORATION COUNSEL

December 17, 2008

Attorney April R. Barker
Liebmann, Conway, Olejniczak & Jerry, S.C.
P.O. Box 23200
Green Bay, Wisconsin 54305

Re: *Milwaukee Journal Sentinel, et al. v. Dane County Public Safety
Communications Center, et al.*
Case No. 08 CV 2161

Dear Attorney Barker:

Enclosed, pursuant to the Court's most recent order, are copies of 23 e-mail messages (24 pages) formerly withheld or produced to your clients in redacted form. All redactions have been removed.

The e-mails consist of personnel records that the Court has ordered be produced and others which contained redactions pursuant to the directive of law enforcement officials to withhold any records containing information relating to the criminal investigation and/or prosecution of the Brittany Zimmermann murder. The information now provided is information newly revealed in search warrants that were recently unsealed.

Remaining redacted are: (1) records relating to the criminal investigation that the County is not in a position to evaluate regarding their law enforcement or prosecutorial value. As previously stated, the County is mindful of the public's interest in these documents, yet does not want to interfere with law enforcement purposes. The County is and has not been privy to the details of the investigation, and thus must defer to the reasoning of law enforcement and prosecution officials and the resulting decision of the Court as to these e-mails; (2) the cell phone number of Brittany Zimmermann. Again, the County is unclear whether there is any law enforcement-related reason to withhold this information; and (3) personally identifying information regarding individuals not involved in the matter, such as other individuals who called 911 in the relevant time period. It is the County's policy after balancing related interests not to reveal such information, as it has no relevance to the purpose for the open records request and

Corporation Counsel
Marisa MacKenzie

Assistant Corporation Counsels

Eva M. Dornan
David R. Gault
Shawna Guinn
Kristi A. Gullen
Dyann L. Hafner
Leslie A. Hamilton
Susan Howe
Mary M. Kasparek
Gary S. Rehfeldt
Galen G. Strobe
John C. Tails

Child Support Agency

Support Enforcement Legal Director
Bradford J. Logsdon

Assistant Corporation Counsels

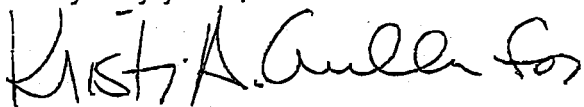
Clare Altschuler
Andren Brendemuehl
Patricia Houghty-Sanna
Maureen A. Plunkett
H. Arleen Wolek
Randy A. Woodford
Jerré Ziebelman

Attorney April R. Barker
December 17, 2008
Page 2

there are significant privacy interests involved. Further, it is possible that the willingness of reporters or victims of crime to call 911 may be chilled if the caller's personal information could be released pursuant to unrelated open records requests.

I will produce unredacted versions of all of these documents, along with any additional withheld documents that need to be reviewed by law enforcement prior to release, to the *in camera* review scheduled for Thursday, December 18, 2008, at 4:30 p.m. If you have any questions, please feel free to contact me.

Very truly yours,

A handwritten signature in black ink, appearing to read "Marcia MacKenzie for". The signature is fluid and cursive, with a large initial "M" and a stylized "A".

Marcia MacKenzie
Dane County Corporation Counsel

Enclosures

McVicar, Rich

From: 911 24Hour DutySupervisor (DP12)
Sent: Wednesday, April 02, 2008 14:03
To: McVicar, Rich
Subject: RE: Where's CV-1 going?

514 w doty, mpd homicide.

-----Original Message-----

From: McVicar, Rich
Sent: Wednesday, April 02, 2008 1:57 PM
To: 911 24Hour DutySupervisor (DP12)
Subject: Where's CV-1 going?

McVicar, Rich

From: Gahagan, Rita
Sent: Wednesday, April 02, 2008 14:05
To: 'Dfjullian@aol.com'
Subject: RE: the reg I hope

It worked!
we'll be stopping
517 w doty - probable murder

-----Original Message-----

From: Dfjullian@aol.com [mailto:Dfjullian@aol.com]
Sent: Wednesday, April 02, 2008 1:57 PM
To: Gahagan, Rita; Kamps, Paul
Subject: the reg I hope

Let me know if it worked

Planning your summer road trip? Check out [AOL Travel Guides <http://travel.aol.com/travel-guide/united-states?ncid=aoltrv00030000000016>](http://travel.aol.com/travel-guide/united-states?ncid=aoltrv00030000000016).

McVicar, Rich

From: Lange, Rick
Sent: Wednesday, April 02, 2008 18:23
To: 'Murphy, Cindy'
Cc: McVicar, Rich
Subject: RE: 2 ems call recordings, 4 cell call recordings

I'll ask Rich to get that to you. He'll have to create that information.

Rick

-----Original Message-----

From: Murphy, Cindy [mailto:CMurphy@cityofmadison.com]
Sent: Wednesday, April 02, 2008 6:10 PM
To: Lange, Rick
Subject: RE: 2 ems call recordings, 4 cell call recordings

Could you get me the Call detail report for the boyfriend's call as well?
 Thanks

Detective Cynthia A. Murphy, EnCE
 Madison Police Department
 Computer Forensics Unit
 211 S. Carroll St.
 Madison, WI 53703
 ph: 608-267-8824
 lab: 608-267-4148
 fax: 608-267-4146

From: Lange, Rick [mailto:Lange@co.dane.wi.us]
Sent: Wednesday, April 02, 2008 3:55 PM
To: Murphy, Cindy
Subject: 2 ems call recordings, 4 cell call recordings

<<08-85885 ems call (1).wav>> <<08-85885 ems call (2).wav>> <<08-85885 cell [REDACTED](1).wav>> <<08-85885 cell [REDACTED](2).wav>> <<08-85885 cell [REDACTED](3).wav>> <<08-85885 cell [REDACTED](4).wav>>

Rick R. Lange
Communications Supervisor (11a-7p)
Dane County Public Safety Communications
(608) 267-3913

CONFIDENTIALITY NOTICE: The information contained in this email including attachments is intended for the specific delivery to and use by the individual(s) to whom it is addressed, and includes information which should be considered as private and confidential. Any review, retransmission, dissemination, or taking of any action in reliance upon this information by anyone other than the intended recipient is prohibited. If you have received this message in error, please reply to the sender immediately and delete the original message and any copy of it from your computer system. Thank you.

McVicar, Rich

From: Lange, Rick
 Sent: Wednesday, April 02, 2008 19:30
 To: Schultz, Cathy
 Cc: McVicar, Rich
 Subject: MPD 517 W Doty homicide

Cathy,

Please take a listen to these recordings and I'll talk to Rita when I come in if MPD hasn't already spoken with her. I just don't want her to be blindsided by someone who might be in the room and might know something about the call. Rita will probably not remember this call and will probably have absolutely no idea that this phone call is from the cell phone of the murder victim.

This call came to our attention via an MPD officer who was working on the case. He called the cell phone provider and learned that the last phone number that was dialed by the victim was 911. KFosso found the record on the log (before I knew what was going on) and brought me up to speed. I requested the phone record detail from Rich, found the call, and heard this. The 911 call from the boyfriend who found the victim about 40 minutes later is also attached.

I'll leave the Freedom up with the calls queued up if you'd rather listen there. That will have the times attached which is better than these records which have no times. The sequence will make more sense as well.

I was going to call Rita and talk to her briefly about it before I left on Wednesday but I didn't want her to be upset about the call all night. I know I would be extremely upset if someone were to bring this to my attention before I went to bed.

The calls have already been released to MPD but I highly doubt they'll get released anywhere else from there since there's an extremely good chance that the voices on the cell call are those of the suspects.

Thank you,

Rick

-----Original Message-----

From: Lange, Rick
 Sent: Wednesday, April 02, 2008 3:55 PM
 To: 'cmurphy@cityofmadison.com'
 Subject: 2 ems call recordings, 4 cell call recordings



08-85885 ems call



08-85885 ems call



08-85885



08-85885



08-85885



08-85885

Rick R. Lange
 Communications Supervisor (11a-7p)
 Dane County Public Safety Communications
 (608) 267-3913

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McVicar, Rich

From: McVicar, Rich
Sent: Wednesday, April 02, 2008 19:33
To: Lange, Rick
Subject: Re: MPD 517 W Doty homicide

Do these contain (I can't open them where I am) anything beyond what you told me about on the phone?

-----Original Message-----

From: Lange, Rick
To: Schultz, Cathy
CC: McVicar, Rich
Sent: Wed Apr 02 19:30:26 2008
Subject: MPD 517 W Doty homicide

Cathy,

Please take a listen to these recordings and I'll talk to Rita when I come in if MPD hasn't already spoken with her. I just don't want her to be blindsided by someone who might be in the room and might know something about the call. Rita will probably not remember this call and will probably have absolutely no idea that this phone call is from the cell phone of the murder victim.

This call came to our attention via an MPD officer who was working on the case. He called the cell phone provider and learned that the last phone number that was dialed by the victim was 911. KFosso found the record on the log (before I knew what was going on) and brought me up to speed. I requested the phone record detail from Rich, found the call, and heard this. The 911 call from the boyfriend who found the victim about 40 minutes later is also attached.

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The calls have already been released to MPD but I highly doubt they'll get released anywhere else from there since there's an extremely good chance that the voices on the cell call are those of the suspects.

Thank you,

Rick

-----Original Message-----

From: Lange, Rick
Sent: Wednesday, April 02, 2008 3:55 PM
To: 'cmurphy@cityofmadison.com'
Subject: 2 ems call recordings, 4 cell call recordings

<<08-85885 ems call (1).wav>> <<08-85885 ems call (2).wav>> <<08-85885 cell (1).wav>> <<08-85885 cell (2).wav>> <<08-85885 cell (3).wav>> <<08-85885 cell (4).wav>>

Rick R. Lange
Communications Supervisor (11a-7p)
Dane County Public Safety Communications
(608) 267-3913

McVicar, Rich

From: Lange, Rick
 Sent: Wednesday, April 02, 2008 19:36
 To: McVicar, Rich
 Subject: RE: MPD 517 W Doty homicide

No sir. Just wanted you to have them. I didn't realize Joe was still here earlier so he's heard the cell phone call. The EMD call didn't go so well but Robin was inundated with radio traffic, having been assigned the tac channel. We need to work on how we assign tac channels when something like this happens.

We'll talk more tomorrow. Thanks again for your support and assistance with this.

Rick

-----Original Message-----

From: McVicar, Rich
 Sent: Wednesday, April 02, 2008 7:33 PM
 To: Lange, Rick
 Subject: Re: MPD 517 W Doty homicide

Do these contain (I can't open them where I am) anything beyond what you told me about on the phone?

-----Original Message-----

From: Lange, Rick
 To: Schultz, Cathy
 CC: McVicar, Rich
 Sent: Wed Apr 02 19:30:26 2008
 Subject: MPD 517 W Doty homicide

Cathy,

Please take a listen to these recordings and I'll talk to Rita when I come in if MPD hasn't already spoken with her. I just don't want her to be blindsided by someone who might be in the room and might know something about the call. Rita will probably not remember this call and will probably have absolutely no idea that this phone call is from the cell phone of the murder victim.

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The calls have already been released to MPD but I highly doubt they'll get released anywhere else from there since there's an extremely good chance that the voices on the cell call are those of the suspects.

Thank you,

Rick

McVicar, Rich

From: McVicar, Rich
Sent: Thursday, April 03, 2008 10:58
To: Phillips, Wendy
Subject: RE: 2 ems call recordings, 4 cell call recordings



20080402
calldetails.pdf

I'll pass this to you for release to Cindy and/or whomever needs it.

The attachment contains call details for both calls.

-----Original Message-----

From: Lange, Rick
Sent: Wednesday, April 02, 2008 18:23
To: 'Murphy, Cindy'
Cc: McVicar, Rich
Subject: RE: 2 ems call recordings, 4 cell call recordings

I'll ask Rich to get that to you. He'll have to create that information.

Rick

-----Original Message-----

From: Murphy, Cindy [mailto:CMurphy@cityofmadison.com]
Sent: Wednesday, April 02, 2008 6:10 PM
To: Lange, Rick
Subject: RE: 2 ems call recordings, 4 cell call recordings

Could you get me the Call detail report for the boyfriend's call as well?
Thanks

Detective Cynthia A. Murphy, EnCE
Madison Police Department
Computer Forensics Unit
211 S. Carroll St.
Madison, WI 53703
ph: 608-267-8824
lab: 608-267-4148
fax: 608-267-4146

From: Lange, Rick [mailto:Lange@co.dane.wi.us]
Sent: Wednesday, April 02, 2008 3:55 PM
To: Murphy, Cindy
Subject: 2 ems call recordings, 4 cell call recordings

<<08-85885 ems call (1).wav>> <<08-85885 ems call (2).wav>> <<08-85885 cell [REDACTED](1).wav>> <<08-

McVicar, Rich

From: Phillips, Wendy
Sent: Thursday, April 03, 2008 11:17
To: McVicar, Rich
Subject: RE: 2 ems call recordings, 4 cell call recordings

Rich
Am I supposed to send this onto someone?
Did Rick L. already send this to MPD/Murphy.
I have a green slip with an attachment on it showing that he did?

Wendy

-----Original Message-----

From: McVicar, Rich
Sent: Thursday, April 03, 2008 10:58 AM
To: Phillips, Wendy
Subject: RE: 2 ems call recordings, 4 cell call recordings

I'll pass this to you for release to Cindy and/or whomever needs it.

The attachment contains call details for both calls.

-----Original Message-----

From: Lange, Rick
Sent: Wednesday, April 02, 2008 18:23
To: 'Murphy, Cindy'
Cc: McVicar, Rich
Subject: RE: 2 ems call recordings, 4 cell call recordings

I'll ask Rich to get that to you. He'll have to create that information.

Rick

-----Original Message-----

From: Murphy, Cindy [mailto:CMurphy@cityofmadison.com]
Sent: Wednesday, April 02, 2008 6:10 PM
To: Lange, Rick
Subject: RE: 2 ems call recordings, 4 cell call recordings

Could you get me the Call detail report for the boyfriend's call as well?
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Detective Cynthia A. Murphy, EnCE
Madison Police Department
Computer Forensics Unit
211 S. Carroll St.
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ph: 608-267-8824
lab: 608-267-4148
fax: 608-267-4146

McVicar, Rich

To: Phillips, Wendy
Subject: RE: 2 ems call recordings, 4 cell call recordings

Please send that PDF to Cindy Murphy.

-----Original Message-----

From: Phillips, Wendy
Sent: Thursday, April 03, 2008 11:17
To: McVicar, Rich
Subject: RE: 2 ems call recordings, 4 cell call recordings

Rich
Am I supposed to send this onto someone?
Did Rick L. already send this to MPD/Murphy.
I have a green slip with an attachment on it showing that he did?

Wendy

-----Original Message-----

From: McVicar, Rich
Sent: Thursday, April 03, 2008 10:58 AM
To: Phillips, Wendy
Subject: RE: 2 ems call recordings, 4 cell call recordings

I'll pass this to you for release to Cindy and/or whomever needs it.

The attachment contains call details for both calls.

-----Original Message-----

From: Lange, Rick
Sent: Wednesday, April 02, 2008 18:23
To: 'Murphy, Cindy'
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Subject: RE: 2 ems call recordings, 4 cell call recordings

I'll ask Rich to get that to you. He'll have to create that information.

Rick

-----Original Message-----

From: Murphy, Cindy [mailto:CMurphy@cityofmadison.com]
Sent: Wednesday, April 02, 2008 6:10 PM
To: Lange, Rick
Subject: RE: 2 ems call recordings, 4 cell call recordings

Could you get me the Call detail report for the boyfriend's call as well?
Thanks

McVicar, Rich

From: Lange, Rick
Sent: Wednesday, April 09, 2008 13:39
To: McVicar, Rich

Al Rickey came in today and wanted to listen to the tape again. He wanted us to listen with him to help eliminate any background noises. We were able to eliminate the '7130' background radio traffic but there's other noise he wants to eliminate and we couldn't by comparing the radio traffic we had at the time. Al is looking for anything that might help narrow that noise down and I'm looking for suggestions. Short of listening to all of the radio traffic around the time (12:21:13 on the wireless 911 call) I can't think of anything else. I have, in fact, listened to radio traffic and phone calls around this time and I don't hear anything significant. The only thing I hear that may have generated some background noise (from a business standpoint) is a fight on a bus that MPD (Mike C) dispatched. We received two calls on it, one of which was a wireless 911 call with the sounds of a disturbance in the background. I was working with Lynne on that call when Rita would have answered the call in question. There may have been some noise in the room as Lynne and I confirmed that there was a fight on a bus call already working.

I'll await your response whenever you can get to it. Safe trip home.

Rick

McVicar, Rich

From: McVicar, Rich
Sent: Wednesday, April 09, 2008 17:25
To: Lange, Rick
Subject: Re:

Pls call AYC, [REDACTED]

-----Original Message-----

From: Lange, Rick
To: McVicar, Rich
Sent: Wed Apr 09 13:39:27 2008
Subject:

Al Rickey came in today and wanted to listen to the tape again. He wanted us to listen with him to help eliminate any background noises. We were able to eliminate the '7130' background radio traffic but there's other noise he wants to eliminate and we couldn't by comparing the radio traffic we had at the time. Al is looking for anything that might help narrow that noise down and I'm looking for suggestions. Short of listening to all of the radio traffic around the time (12:21:13 on the wireless 911 call) I can't think of anything else. I have, in fact, listened to radio traffic and phone calls around this time and I don't hear anything significant. The only thing I hear that may have generated some background noise (from a business standpoint) is a fight on a bus that MPD (Mike C) dispatched. We received two calls on it, one of which was a wireless 911 call with the sounds of a disturbance in the background. I was working with Lynne on that call when Rita would have answered the call in question. There may have been some noise in the room as Lynne and I confirmed that there was a fight on a bus call already working.

I'll await your response whenever you can get to it. Safe trip home.

Rick

McVicar, Rich

From: Utzig, Amy
Sent: Thursday, April 10, 2008 07:56
To: Slinger, Larry
Cc: McVicar, Rich
Subject: reports requested

Rich McVicar contacted me yesterday. He is looking to obtain records of email, internet, and files accessed in the shared drive by employee Rita Gahagan on April 2, 2008. She worked 6:45 am-2:45 pm that day. If you are able to tell the status of files at the end of her shift (ie. did she alter any files during her shift). If you have questions, please contact Rich and he can explain in more detail what he is looking for. Thanks.

Amy Utzig, MS, PHR
Human Resources Manager
Dane County Employee Relations
City-County Building
Room 418, 210 Martin Luther King Jr. Blvd
Madison WI 53703
(608) 266-9253
Fax: (608) 266-4409
utzig@co.dane.wi.us

NOTICE: CONFIDENTIAL COMMUNICATION. The contents of this email may be subject to confidentiality based on personnel records or bargaining considerations, or both, and should not be released under an open records request or otherwise without first consulting with legal counsel.

McVicar, Rich

From: Klang, Marvin
Sent: Friday, April 11, 2008 10:45
To: McVicar, Rich
Cc: Louthier, Julie; Howard, Steven; Singer, Larry; Morice, Bernardo
Subject: RE: reports requested



rag_detail.pdf

ttached is an internet usage report for Rita Gahagan (rag) for April 2nd 2008.

Remember if she figured out how to bypass the proxy, I will not have that information, because 911 is one of few sites left that have not been forced through the proxy yet.

Marvin D Klang
 Senior Systems Administrator
 Dane County Information Mgmt.
 210 Martin L. King Jr. Blvd.
 Room 524
 Madison, WI 53703

Voice: 608-266-4392
 Fax: 608-266-1242
 Email: klang@co.dane.wi.us

From: Singer, Larry
Sent: Thursday, April 10, 2008 8:14 AM
To: Help Desk
Cc: Klang, Marvin; Louthier, Julie; Howard, Steven
Subject: FW: reports requested

Please create work orders for Marv to create the internet usage report, Julie to create the email and file access reports.

From: Utzig, Amy
Sent: Thursday, April 10, 2008 7:56 AM
To: Singer, Larry
Cc: McVicar, Rich
Subject: reports requested

Rich McVicar contacted me yesterday. He is looking to obtain records of email, internet, and files accessed in the shared drive by employee Rita Gahagan on April 2, 2008. She worked 6:45 am-2:45 pm that day. If you are able to tell the status of files at the end of her shift (ie. did she alter any files during her shift). If you have questions, please contact Rich and he can explain in more detail what he is looking for. Thanks.

Amy Utzig, MS, PHR
 Human Resources Manager
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McVicar, Rich

From: McVicar, Rich
Sent: Friday, April 11, 2008 10:48
To: Klang, Marvin
Subject: RE: reports requested

Marv, just to confirm, does the issue of forcing through the proxy apply to desktops here AND Citrix on DaneDesktop? The employee's only access would have been through DaneDesktop on a W2KP machine that will not allow a browser window to be opened locally.

Thanks for all your help,

Rich

-----Original Message-----

From: Klang, Marvin
Sent: Friday, April 11, 2008 10:45
To: McVicar, Rich
Cc: Louthier, Julie; Howard, Steven; Singer, Larry; Morice, Bernardo
Subject: RE: reports requested

Attached is an internet usage report for Rita Gahagan (rag) for April 2nd 2008.

Remember if she figured out how to bypass the proxy, I will not have that information, because 911 is one of few sites left that have not been forced through the proxy yet.

Marvin D Klang
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Dane County Information Mgmt.
210 Martin L. King Jr. Blvd.
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Madison, WI 53703

Voice: 608-266-4392
Fax: 608-266-1242
Email: klang@co.dane.wi.us

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To: Singer, Larry
Cc: McVicar, Rich
Subject: reports requested

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McVicar, Rich

From: Klang, Marvin
Sent: Friday, April 11, 2008 11:00
To: McVicar, Rich
Subject: RE: reports requested

They can not change the proxy settings if they are using the Citrix Dane desktop. They may or may not be able to change it on there workstation, depending if they are local administrators.

Marvin D Klang
Senior Systems Administrator
Dane County Information Mgmt.
210 Martin L. King Jr. Blvd.
Room 524
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Voice: 608-266-4392
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Email: klang@co.dane.wi.us

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Cc: Louthier, Julie; Howard, Steven; Singer, Larry; Morice, Bernardo
Subject: RE: reports requested
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Marvin D Klang
Senior Systems Administrator
Dane County Information Mgmt.
210 Martin L. King Jr. Blvd.
Room 524
Madison, WI 53703
Voice: 608-266-4392
Fax: 608-266-1242
Email: klang@co.dane.wi.us

McVicar, Rich

From: Schultz, Cathy
Sent: Sunday, April 13, 2008 05:49
To: McVicar, Rich
Subject: MPD Detectives and W Doty homicide case

Good Morning Rich

I have been thinking about how the detectives come to the comm center and ask to talk to Rita re that cell call. Det Statz just walked onto the floor and in a loud voice asked if Rita was here. Then the other day Det Al Rickey came in and wanted Rita to listen to the call again to explain the background noises he was hearing as he had enhanced the tape.

It seems to me that they should call here first if they want to talk to one of our employees. I think we have the obligation to the employee they want to talk to, to brief them prior to the detectives arrival. In both examples we and Rita were blindsighted by the req to talk to her. This call bothers Rita and for her to listen to it multiple times must stress her out. Wednesday when Al Rickey was here, Rick, myself and Rita listened to the tape. Rita put her face in her hands during the initial part of the call....this is clearly haunting her....and then Rick and myself did all of the talking, Rita said nothing so why subject Rita to listening to that call all over again???

Should we make officers/detectives call prior to their arrival would give us a way to get the communicator off the floor prior to the officer's arrival so its not such a spectacle on the floor. The detective can also come down the hallway and up the ramp to the office (which is what I made Det Rickey do) this would eliminate the "show" on the floor.

When Det Statz was here, she barged onto the floor, Courtney whisked her away to Marcia's office while I took Rita off the floor. I was in upper office w/Rita and the door was closed. Det Statz walked thru the floor and entered the office w/o being invited in.....She created that "show" on the floor that got communicators talking.....I dont know if she thought I was coaching Rita, which was not the case, I was playing the tape, briefing Rita about the call and explaining why there was a detective here to see her; all reasonable in my opinion.

thanks

Cathy

McVicar, Rich

From: Louthier, Julie
Sent: Monday, April 14, 2008 09:47
To: McVicar, Rich
Subject: email request

hi Rich,

I have queried for and placed all emails in and out of Rita Gahagan's mailbox on April 2, 2008 into a folder in your Outlook named "Restored Xtender files".

Julie In Systems

McVicar, Rich

From: Murphy, Cindy [CMurphy@cityofmadison.com]
Sent: Wednesday, April 16, 2008 12:21
To: McVicar, Rich
Subject: RE: telephone call details

Actually, she's saying "911 what's the address of the emergency..." as the phone is ringing...
Sorry for the misquote.

Det. Cynthia A. Murphy, EnCE
Madison Police Department
Computer Forensics Unit
211 S. Carroll St., Madison WI 53703
Office: 608-267-8824
Lab: 608-267-4148

-----Original Message-----

From: McVicar, Rich [mailto:McVicar@co.dane.wi.us]
Sent: Tuesday, April 15, 2008 2:18 PM
To: Murphy, Cindy
Subject: telephone call details

> <<result browser summary.pdf>>
> <<call detail - [REDACTED]>>
> <<call detail - [REDACTED]>> <<call detail - [REDACTED]>>
> <<call detail - [REDACTED]>>
> <<call detail - [REDACTED]>>

McVicar, Rich

From: McVicar, Rich
 Sent: Wednesday, April 16, 2008 13:30
 To: 'Murphy, Cindy'
 Subject: RE: telephone call details



Voice Logger.jpg



Channel

Configuration 01.jpg



Channel

Configuration 02.jpg



Channel

Configuration 03.jpg

recorded on the voice logger:

1.

Here's how the four segments were

[REDACTED]

A snapshot of the screen is also included. [REDACTED]

I've attached three more images related to the configuration of the particular recorder used to record these telephone calls. I don't completely understand them, but they may offer some details useful to someone considering all this from a sound recording technology standpoint.

2. I don't have an explanation for it, but would characterize the phenomenon of hearing the ringing sound as the call is picked up as "normal".

-----Original Message-----

From: Murphy, Cindy [mailto:CMurphy@cityofmadison.com]
 Sent: Wednesday, April 16, 2008 12:20
 To: McVicar, Rich
 Subject: RE: telephone call details

Hey Rich...

[REDACTED]

Can you help me interpret this?

Cindy

I'll be out this afternoon after 1pm, but back in the am.

C

MacKenzie, Marcia

From: rita gahagan [REDACTED]

Sent: Saturday, May 03, 2008 4:57 PM

To: McVicar, Rich

Rich,

This is an email I sent to Joe earlier today. I've been thinking that I should have included you also. I have since read the article in the WSJ explaining cell phone technology. I thought it was good, especially Tom's comments. After reading some of the blogs, it is clear that more public education is needed. Joe hasn't responded, but I really would like an answer to my question of when my name will be released.

----- Original Message -----

From: rita gahagan

To: norwick@co.dane.wi.us

Sent: Saturday, May 03, 2008 10:55 AM

Joe,

How long will it be before you release my name?

"the 911 dispatcher who mishandled the call from a homicide victim's phone has transferred to another Dane co job, officials confirmed Friday."

from wis state journal online

Could you please stop saying "the dispatcher hung up" ? You should know the way it works, the caller disconnects first. Could you be clear in your next release of information about the policy reading that 911 cell disconnects will be called back "as time permits"? Could you offer percentages, not only on the number of cell disconnects received, many with background noise that is not discernable, but the number that are actually called back and documented and that what happened here is not uncommon? Could you be more forceful in repeating MPD's policy and perhaps on how their officers react to being sent to 'general area' calls? Will you be explaining that we don't get an exact address hit? Maybe you could mention the failings of the new telephone system and the cheap headsets and the 20 year old connections they plug into.

And maybe, just maybe, someone could apologize for the fact that 2 calls that had nothing to do with each other were mistakenly taped as being related, making me think for a week and a half that I had spoken with the murderers, making me think that my judgment was so completely wrong that I could never trust myself again.

Rita

12/15/2008

MacKenzie, Marcia

From: McVicar, Rich
 Sent: Saturday, May 03, 2008 4:59 PM
 To: [REDACTED] (Gahagan e-mail redacted)
 Subject: Re:

Can you please call me at 267-3912?

-----Original Message-----

From: rita gahagan <gahagan10@charter.net>
 To: McVicar, Rich
 Sent: Sat May 03 16:56:37 2008
 Subject:

Rich,

This is an email I sent to Joe earlier today. I've been thinking that I should have included you also. I have since read the article in the WSJ explaining cell phone technology. I thought it was good, especially Tom's comments. After reading some of the blogs, it is clear that more public education is needed. Joe hasn't responded, but I really would like an answer to my question of when my name will be released.

----- Original Message -----

From: rita gahagan <mailto:[REDACTED]>
 To: norwick@co.dane.wi.us
 Sent: Saturday, May 03, 2008 10:55 AM

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Rita

MacKenzie, Marcia

From: Norwick, Joseph
Sent: Tuesday, May 06, 2008 12:21 PM
To: McVicar, Rich
Subject: FW:

-----Original Message-----

From: rita gahagan [REDACTED]
Sent: Sunday, May 04, 2008 7:58 PM
To: Norwick, Joseph
Subject: Re:

Joe,

I'm sorry to have waited so long to reply, I couldn't decide if I would be going in to work or not. I have decided not to, it's been a rough weekend and I just need an extra day. I plan on being at work on Tuesday. If there is a union rep available, then I will be available to meet on Tuesday.

----- Original Message -----

From: Norwick, Joseph
To: rita gahagan
Sent: Saturday, May 03, 2008 6:54 PM
Subject: RE:

Rita,

I really don't have an answer for that question. I am looking at all issues surrounding this and will be talking with you. You have to understand that the media was given a lot of information. What and how they choose to use it is not in my control. This is also complicated because it is an active criminal investigation. As for your last request I understand your concern and will talk to you about this also. Do you have some time on Monday?

-----Original Message-----

From: rita gahagan [REDACTED]
Sent: Saturday, May 03, 2008 10:55 AM
To: Norwick, Joseph
Subject:

Joe,

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from wis state journal online

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12/15/2008

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Rita

No virus found in this incoming message.

Checked by AVG.

Version: 7.5.524 / Virus Database: 269.23.8/1413 - Release Date: 5/3/2008 11:22 AM

12/15/2008

Norwick, Joseph

From: McVicar, Rich
Sent: Tuesday, May 06, 2008 12:50 PM
To: Wells, Topf
Cc: Norwick, Joseph
Subject: RE: Final Draft Statement

On number 7:

Had the communicator believed an emergency existed, police would have been dispatched to the call from Ms. Zimmermann's phone. The most precise location provided in the dispatch would have been to 511 West Doty Street, a 24-unit apartment building next to Ms. Zimmermann's residences. The communicator would have initiated a subscriber search with the appropriate cell phone company. A search typically takes between 5-30 minutes and could link the name of the subscriber to the billing address of the subscriber.

* Remove "s" after "residence"

* Ideally, Chief Wray will be able to soon advise whether the cell phone company could have provided their subscriber's name and or address. It may be possible for my department to get this information in a short period of time, but I am holding off on that unless otherwise advised.

-----Original Message-----

From: Wells, Topf
Sent: Tuesday, May 06, 2008 12:42
To: McVicar, Rich; Norwick, Joseph; MacKenzie, Marcia; Blanchard, Brian; 'jpiraino@cityofmadison.com'; 'jplant@cityofmadison.com'; 'gtwlgg@cityofmadison.com'; 'nwray@cityofmadison.com'
Subject: Final Draft Statement

The County Executive is now reviewing this final, confidential draft.

Topf
 << File: 5-6-08 statement without tracking.doc >>

~~~~~  
 Topf Wells

Chief of Staff

Dane County Executive Office

Room 421, City-County Building

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Madison, WI 53703

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wells@co.dane.wi.us

Dane County's Web Page: [www.co.dane.wi.us](http://www.co.dane.wi.us)