



Human Resources Department
400 NW 73 Avenue
Plantation, FL 33317

(954) 797-2240

An Equal Opportunity Employer
DRUG-FREE WORKPLACE

FULL-TIME ANNOUNCEMENT

PUBLIC SAFETY COMMUNICATIONS MANAGER

Police Department

Salary Range: \$52,510 – 85,017

Closing Date: August 19, 2011

This is an exempt position, which is advanced administrative work in directing and supervising the City's public safety telecommunications operations which includes Police, Fire and Rescue. Work is performed independently with general direction by the General Services Division Commander.

QUALIFICATIONS:

Considerable knowledge of the principles, techniques and equipment used in public safety communications.

Specific working knowledge of CAD systems; 911 answering systems; radio systems; geo base systems; law enforcement databases, wireline, wireless, VOIP and other communications technology.

Considerable knowledge of the principles and practices of modern public safety operations of the rules and regulations of Federal, State, County, City and inter-department rules and regulations applicable to communications and of modern principles and practices of personnel supervision and training.

Ability to operate communications equipment, including computers; ability to plan, design and conduct training and retraining sessions in Telecommunications; ability to work a flexible work schedule to meet the needs of the City.

Ability to satisfactorily resolve internal personnel issues; ability to evaluate and review job performance, recommend hiring and promotional decisions, disciplinary actions and policy decisions; ability to supervise employees in a manner conducive to full performance and high morale.

Ability to express ideas clearly and concisely, orally and in writing to groups and individuals; ability to establish and maintain effective working relationships with Department officials, other municipal employees, professional groups and the general public to ensure efficient operations.

Graduation from an accredited college with an Associates Degree in police or fire administration, communications, business, public administration or related field.

Have at least five (5) years experience managing a high volume Public Safety Answering Point/Central Dispatch Center (PSAP/CDC), or any equivalent combination of education, experience and training, which provides the required knowledge, abilities and skills.

Must currently possess or be eligible to obtain, a Florida driver's license with an overall good driving record. No single suspension of driver's license within the past two (2) years and no more than two (2) suspensions within the past five (5) year history (except if suspension was due to insurance error or clerk of court error).

This is a designated "Response" classification in the City's Emergency Operations Plan and will require the employee occupying this position to work for declared emergencies. Attendance at National Incident Management System (NIMS) training at the appropriate level is mandatory.

07/27/11 To apply, surf our Web site: <http://www.plantation.org/Human-Resources>

VETERAN'S PREFERENCE AVAILABLE UPON REQUEST