

Gartner Inc.

**Associate Director, Public Safety Applications Lead (5974BR)
Consulting
New York, NY**

The Public Safety Applications Lead is responsible for overseeing the successful development, implementation and integration of public safety applications in support of emergency communications operations. This includes applications such as Computer Aided Dispatch (CAD), Automated Vehicle Location (AVL), Mobile Data Systems (MDS), Message Switching Systems (MSS), Geographic Information Systems (GIS).

The Public Safety Applications Lead oversees the development, testing and integration activities of the program and works with the client Project Team and 3rd party vendors. The Public Safety Applications Lead oversees activities associated with all public safety applications projects within the overall Program to ensure that the various systems work with one another as planned and meet the expectations for the agreed upon scope.

The Public Safety Applications Lead provides key project information and escalates critical Program issues through the Gartner PM to facilitate resolution and timely decision-making.

Responsibilities include:

- * Oversee Gartner Program management activities for public safety applications
- * Assess systems integration testing plans, and review test results
- * Facilitate development and execution of track strategy
- * Facilitate development of strategies for public safety applications
- * Work with client Project Team and 3rd party vendors to develop scopes of work
- * Oversee scope development process
- * Facilitate communication of contract status information between Gartner team and client project team; provide summary briefings on contract status, budget and resources to the client
- * Oversee time reporting process by 3rd party vendors as required
- * Participate in all project status meetings and design meetings as appropriate
- * Facilitate issue escalation to client leads and stakeholders
- * Facilitate weekly briefing with the client team
- * Facilitate weekly issues/status meetings with client and 3rd party vendors
- * Coordinate vendor contract oversight with Gartner team
- * Review systems integration related project deliverables for applications projects
- * Develop/document analysis and recommendations for facility project issues as required
- * Facilitate briefings for client project team and stakeholders on key issues as required
- * Prepare and submit a weekly Quality Assurance report on application development and deployment progress against plan

Qualifications:

- * A specific knowledge of public safety applications is desired, including: Computer Aided Dispatch (CAD), Automated Vehicle Location (AVL), Mobile Data Systems (MDS), Message Switching Systems (MSS), Geographic Information Systems (GIS)
- * Management consulting experience with a specific focus on public safety application implementation
- * Systems Integration experience
- * Integration planning and testing experience
- * Experience in scope development
- * Effective and proven project management skills
- * General understanding of public safety applications trends and associated technologies
- * Excellent understanding of IT and its business implications.
- * Excellent written and verbal communication skills.

- * Preferably graduate level degree, e.g., MBA, MS in information systems/computer science.
- * Track record in project managing large strategy or implementation consulting engagements.
- * Experience in project oversight/IV&V for large system implementation projects.

Experience in one of the following areas is also valuable for future assignments:

- * Infrastructure Architecture – knowledge of technical infrastructures (including networks, servers, storage) and experience in architecture assessments and planning.
- * Applications Architecture – knowledge of application integration methodologies, tools, and approaches.
- * ERP applications
- * Software Engineering – knowledge of the software development life-cycle and processes, including standards like CMMI
- * Data Center (BC/DR, Consolidation) – experience in data center issues, including disaster recovery, server consolidation, data center consolidation, mainframes, etc.

•Required Managerial/Interpersonal Skills:

- * Ability to analyze problems
- * Use judgment effectively
- * Make decisions
- * Excellent listening skills
- * Excellent writing skills
- * Excellent oral communication skills
- * Resourcefulness
- * Conflict resolution skills.

HOW TO APPLY:

The preferred method for applying to Gartner is through our online application process, which you can access through the following secure link:

https://sjobs.brassring.com/1033/ASP/TG/cim_jobdetail.asp?jobId=757644&type=search&JobReqLang=1&recor dstart=1&JobSiteId=5249&JobSiteInfo=757644_5249&GQId=0

Once you've completed the fast and efficient online application (including submission of a résumé or CV), we will provide electronic updates on the status of your application.

- * **FAQs:** <http://www.gartner.com/it/about/careers/faq.html>
- * **Interview tips:** http://www.gartner.com/it/about/careers/interview_tips.html